



## **SAUNALIFE LIMITED WARRANTY on Sauna Accessories**

SaunaLife extends this Limited Warranty solely to the original retail consumer purchaser of any SaunaLife sauna accessories purchased from one of its authorized resellers. The term Accessories refers to SaunaLife products that are designed to complement the sauna environment, and excludes sauna rooms, showers, tubs, sauna heaters, and sauna care products.

### **Sauna Accessories Warranty:**

SaunaLife provides a 1-year warranty on all sauna accessories. This warranty covers structural damage, defects in materials and workmanship under normal use and maintenance.

SaunaLife warrants that SaunaLife accessories shall be free from defects in workmanship under normal conditions of use and service for 1 year for residential applications after delivery to the original retail purchaser. This warranty is limited to making good any factory assembled component which in the judgment of SaunaLife is deemed defective in workmanship.

### **General Terms:**

- The warranty applies to sauna accessories used in residential saunas.
- This warranty does not cover damage resulting from misuse, neglect, use in any manner inconsistent with product directions, or use in non-sauna applications.
- Warranty claims must be accompanied by proof of purchase and description of the defect.
- This warranty does not cover products that were modified or repaired without the approval of the manufacturer.
- This warranty applies only to the original purchaser.
- This warranty does not cover natural changes in the wood such as discoloration, shrinkage, swelling or similar changes due to the natural properties of the wood.
- This warranty does not apply to products purchased from unauthorized resellers.
- This warranty is valid for 1 year from date of purchase.

## WARRANTY PERFORMANCE

For any warranty service, SaunaLife reserves the right to choose, at its option, repair or replacement of the defective part. SaunaLife reserves the right to substitute a part or component of equivalent value, and any such repair or replacement shall assume as its warranty only the remaining portion of the warranty on the original product. In the event SaunaLife chooses to repair any malfunction or defect covered by this warranty, a return authorization will be issued, and the component will be returned prepaid freight to SaunaLife for repair of the defect. SaunaLife will then ship the component back to the original retail purchaser upon completion of the repair. Prior to any return, contact SaunaLife at: SaunaLife, 511 Glenn Avenue, Wheeling, Illinois 60090, telephone number: (800) 957-2862, for packaging and shipping instructions and a return authorization number. In addition, SaunaLife will require photographs of any defect and reserves the right to inspect or designate an agent to inspect any part that is claimed to be defective and covered by this warranty.

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SaunaLife is a division of Bathing Brands, Inc.

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