



SAUNA LIFE LIMITED WARRANTY on Sauna Care Products

SaunaLife extends this Limited Warranty solely to the original retail consumer purchaser of any SaunaLife sauna care products purchased from one of its authorized resellers. The term Sauna Care Products refers to SaunaLife sauna cleaners, sauna wax, paint, and paraffin oil, and excludes sauna rooms, showers, tubs, sauna heaters, and sauna accessories.

Sauna Care Products Warranty:

SaunaLife provides a 60-day warranty on all sauna care products. This warranty covers defects in materials and workmanship under normal use and maintenance.

SaunaLife warrants that SaunaLife sauna care products shall be free from defects when used under normal conditions for 60 days for residential applications after the original purchase transaction date. This warranty is limited to the replacement of the product deemed to be defective.

General Terms:

- The warranty applies to sauna care products used only in residential saunas.
- This warranty does not cover damage resulting from use in any manner inconsistent with product directions or use in non-sauna applications.
- Warranty claims must be accompanied by proof of purchase and description of the defect.
- This warranty does not cover products that were modified or repaired without the approval of the manufacturer.
- This warranty applies only to the original purchaser.
- This warranty does not cover normal wear, accidents, performance outcomes, or use with third-party products.
- This warranty applies only to products purchased from an authorized reseller.

WARRANTY PERFORMANCE

For any warranty service, SaunaLife reserves the right to choose, at its option, to replace or refund the defective item. Prior to any return, contact SaunaLife at: SaunaLife, 511 Glenn Avenue, Wheeling, Illinois 60090, telephone number: (800) 957-2862, for packaging and shipping instructions and a return authorization number. In addition, SaunaLife reserves the right to inspect or designate an agent to inspect any part that is claimed to be defective and covered by this warranty.

